

Angie Gonzales

Bend, Oregon

Community Builder | Program Leader | Member Experience Advocate

Passionate pickleball enthusiast and community-focused leader with a professional background in customer success, program development, event coordination, and team leadership. Experienced in creating engaging experiences that drive participation, foster connection, and build long-term community loyalty.

With a strong foundation in operations, member engagement, and cross-functional leadership, Angie brings both strategic thinking and hands-on execution to initiatives that create meaningful community experiences. As an active pickleball player and passionate advocate for growing the sport, she is excited about opportunities to support the Bend Pickleball Club through thoughtful programming, events, and community-building initiatives.

Relevant Experience

Rebuy | Customer Success Manager Team Lead

2025–Present

- Manage and grow relationships across a portfolio of business customers with a focus on engagement, retention, and customer experience
- Develop strategic success plans that drive adoption, satisfaction, and long-term loyalty
- Partner cross-functionally to improve customer journeys and create scalable programs

Placer.ai | Customer Success Team Lead / Customer Success Manager

2022–2025

- Led and coached customer-facing teams focused on onboarding, retention, and long-term customer success
- Built and improved onboarding and engagement programs designed to create exceptional customer experiences
- Managed operational workflows, customer communication strategies, and program execution
- Recognized for leadership, collaboration, and delivering high-impact customer outcomes

Community / Leadership Alignment

- Passionate and active member of the pickleball community
- Experience creating and organizing community-driven concepts and events
- Strong background in event coordination, program development, member engagement,

and operational execution

- Skilled in creating welcoming, high-energy experiences for participants of all backgrounds and skill levels
- Deep belief in building inclusive, connected communities through shared experiences

Why I'm Interested:

Pickleball has become one of the most joyful and community-driven parts of my life, and I would love the opportunity to help shape experiences that bring people together, create memorable events, and continue growing the Bend pickleball community in a meaningful way.